



## **Disability Access/Accommodations**

We want to make sure that all music lovers have access to the Festival experience!

**Access Center:** Once inside the festival gates, please visit the Access Center, located near the Barton Springs entrance. There you will find Braille and large print versions of the festival brochure. These documents contain festival programming information and are available for reference. In addition,

Visit the Access Center to pick up a festival map that identifies all viewing areas for patrons with mobility limitations or patrons who are Deaf / Hard of Hearing (plus one companion).

The WAMU stage, which features music performances in a tent, includes seating, and will have reserved seating for people with disabilities.

Please note that special Access viewing areas have limited capacity and are available on a first come, first served basis.

Accessible portalets are available at the ends of each row of restrooms.

## **Wristband Program**

New to ACLMF this year is a wristband program. Visit the Access Center if you have mobility limitations or are Deaf or Hard of Hearing and you will be given a specially-colored wristband. This wristband is to show security/volunteers/staff that you (plus one companion) are eligible to enter the wheelchair platform areas or the Deaf or Hard of Hearing areas. **Note:** the wristband does not guarantee a spot in these areas. Both areas have a limited capacity and the platforms and Deaf or Hard of Hearing areas are available on a first-come, first-served basis. The wristband is good for the entire weekend and is non-transferable.

**Patrons with Mobility Limitations:** The Festival grounds are wheelchair accessible, but please be aware that this is a large venue with great distances between stages. In addition, it is an outdoor music festival situated in a park. Therefore, most travel is over natural terrain. If it should rain, there will be mud in some places.

ACLMF does not provide personal care, golf cart rides, or push service. Please plan ahead and bring attendants if needed. In addition, the Festival does not provide

wheelchairs for rent or loan. Please make arrangements in advance if a wheelchair is needed.

Power wheelchairs and three or four-wheeled scooters are welcome for use by people with disabilities. Two-wheeled scooters, golf carts, or other vehicles are not allowed.

Again, visit the Access Center for locations of special viewing areas. The wheelchair platform areas are reserved for people with mobility impairments plus one companion at all times. Please note that these areas have limited capacity and are available on a first-come, first-served basis.

To provide unobstructed lines of sight to the stage, patrons in the wheelchair platform area will be asked to sit during the performance and folding chairs will be available on a first-come, first-served basis. Failure to comply with the above Access Area policy will result in immediate expulsion from the Access Area.

**Parking:** We strongly encourage using the Festival's free shuttle buses, which are equipped with lifts for wheelchairs. There is limited disabled-designated parking available near the festival on a first-come, first serve basis. You must have a State issued placard to park in these spaces. Be prepared to present a driver's license or other ID at the entry point to disabled-designated parking that proves the placard was issued to you. For specific driving directions to this parking area, please [click here](#). Special transit vehicles will be allowed to access the festival entrance.

**ASL Interpretation:**

ACLMF provides many American Sign Language (ASL) interpreted music performances and has special viewing areas for patrons who are Deaf or Hard of Hearing (plus one companion). The deadline to request an interpreted show has passed, but visit the Access Center and we will do our best to accommodate special requests. Click [here](#) for a schedule of interpreted shows. Note that the schedule is subject to change and patrons should stop by the Access Center daily for the latest updates. Visit the Access Center for exact locations of special viewing areas.

**Special Dietary Needs:** Outside food and drink (except for bottled water) is not allowed in the festival, but if a patron has special medical dietary restrictions, items will be allowed if accompanied by a doctor's note.

**Service Animals:** Pets are not allowed within the ACLMF grounds. However service animals, which have been trained to provide assistance to an individual with a disability, are welcome. The owner of the animal may be asked to describe the type of service the animal provides.

For any other questions, please e-mail [access08](mailto:access08@ austincitylimits.com) at [austincitylimits.com](http://austincitylimits.com)