



Disability Access/Accommodations 2011 (*subject to updates*)

We want to make sure that all music lovers have access to the Festival experience!

Access Center: Once inside the festival gates, please visit the Access Center, located near the Barton Springs entrance. There you will find helpful volunteers with Access information. The Access Center also has braille and large print versions of the festival brochure. These documents contain festival programming information and are available for reference. The Access Center will also have a power outlet to recharge power wheelchairs.

Visit the Access Center to pick up a festival map that identifies all viewing areas for patrons with mobility limitations or patrons who are Deaf / Hard of Hearing (plus one companion).

Please note that special Access viewing areas have limited capacity and are available on a first come, first served basis.

Accessible portalets are available at the ends of each row of restrooms.

Wristband Program: Visit the Access Center for information on our wristband program. If you have mobility limitations or are Deaf or Hard of Hearing you can request a specially-colored wristband at the Access Center. This wristband is to show security/volunteers/staff that you (plus up to three companions) are eligible to enter the wheelchair platform areas. In the Deaf or Hard of Hearing areas, the specially-colored wristband allows you plus one into the area. Note: the wristband does not guarantee a spot in these areas. Both areas have a limited capacity and the platforms and Deaf or Hard of Hearing areas are available on a first-come, first-served basis. The wristband is good for the entire weekend and is non-transferable.

Patrons with Mobility Limitations: The Festival grounds are wheelchair accessible, but please be aware that this is a large venue with great distances between stages. In addition, it is an outdoor music festival situated in a park. Therefore, most travel is over natural terrain. If it should rain, there will be mud in some places.

ACLMF does not provide personal care, golf cart rides, or push service. Please plan ahead and bring attendants if needed. In addition, the Festival does not provide wheelchairs for rent or loan. Please make arrangements in advance if a wheelchair is needed.

Power wheelchairs and three or four-wheeled scooters are welcome for use by people with disabilities. Two-wheeled scooters, golf carts, or other vehicles are not allowed.

Again, visit the Access Center for locations of special viewing areas. The wheelchair platform areas are reserved for people with mobility impairments plus up to three companions at all times. Please note that these areas have limited capacity and are available on a first-come, first-served basis. Once it's determined that the platforms are filled to capacity (including adequate aisle space for entering and exiting the platform), the platforms will not be available for additional entry.

There is no smoking on the platforms. Please cooperate if asked to move within the platform areas by event staff in order to make room for as many patrons with mobility limitations as reasonably possible.

To provide unobstructed lines of sight to the stage, patrons in the wheelchair platform area will be asked to sit during the performance and folding chairs will be available on a first-come, first-served basis. Failure to comply with the above Access Area policy can result in immediate expulsion from the Access Area.

Parking: We strongly encourage using the Festival's free shuttle buses, which are equipped with lifts for wheelchairs. There is limited accessible parking available near the festival on a first-come, first serve basis to vehicles displaying a state-issued handicapped plate or placard. The person to whom the placard or plate is issued must be present in the vehicle, as a driver or passenger. As part of gaining access to accessible parking, identifications will be checked to ensure legitimate use of these items.

Specific driving directions to this parking area can be found at the end of this document.

ASL Interpretation: ACLMF provides many American Sign Language (ASL) interpreted music performances and has special viewing areas for patrons who are Deaf or Hard of Hearing (plus one companion).

Click [here](#) for a band grid with ASL interpreted shows identified. The deadline has passed to request interpretation of a specific performance, but visit the Access Center and we will do our best to accommodate a request. . Note that the schedule is subject to change and patrons should stop by the Access Center daily for the latest updates.

Special Dietary Needs: Outside food and drink (except for bottled water) is not allowed in the festival, but if a patron has special medical dietary restrictions, items will be allowed if accompanied by a doctor's note.

Service Animals: Pets are not allowed within the ACLMF grounds. However service animals, which have been trained to provide assistance to an individual with a disability, are welcome. The owner of the animal may be asked to describe the type of service the animal provides.

For any other questions, please e-mail access@aclfestival.com.

2011 Access Parking Instructions

From Southbound Mopac

Take the "Barton Skyway" exit, turn left at the traffic light at Barton Skyway and go across the bridge. Turn left onto the northbound MoPac service road and get in the right hand lane. Follow directions below.

From Northbound Mopac

Take the "FM 2244 Rollingwood Westlake" exit and proceed to the right hand lane of the northbound MoPac service road. Follow directions below.

Directions

Continue to the next traffic light. Proceed through the light continuing to head north on the service road until reaching a manned, secured entrance about ½ mile on the right hand side.

There will be a policeman or event staff person stationed there checking to ensure vehicles are displaying a state-issued handicapped plate or placard. The person to whom the placard or plate is issued must be present in the vehicle, as a driver or passenger. Be prepared to present identification to ensure legitimate use of a state-issued handicapped plate or placard.

You will then be directed to the exact location of the Access Parking lot to park your vehicle. Parking is limited, and is on a first come, first served basis, so it is best to arrive early to secure a spot.

Once parked, there will be a special golf cart shuttle at a marked pickup spot that will provide a ride down a hill to a specific location closer to the festival entrance. This golf cart shuttle is optional. If you choose to ride it, you must sign a Release of Liability form provided by the shuttle operator. The golf cart shuttle runs in a loop and can provide a ride back to the Access parking lot from a specific location. No extra stops or requests for special pick up or drop-off point permitted.

We strongly encourage use of the free shuttles, which are equipped with lifts for wheelchairs. Board at Republic Square at the corner of 4th and Guadalupe streets, and you'll be dropped off near the Festival entrance on Barton Springs Road. The shuttles begin at Republic Square at 10 am and make their final return from the park at 11 pm, Friday-Sunday.

Once inside the main gates, you can visit the Access Center at the Barton Springs entrance for more information.